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LISTING OF THE CLAIMS

1 1. (Original) A method for doing call classification on a call to a
2 destination endpoint, comprising the steps of:
3 receiving audio information from the destination endpoint;
4 analyzing using automatic speech recognition the received
5 audio information for a first type of classification;
6 analyzing using automatic speech recognition the received
7 audio information for a second type of classification; and
8 determining a call classification for the destination endpoint in
9 response to the analysis of the first type of classification and the analysis
10 of the second type of classification.

1 2. (Original) The method of claim 1 wherein the analysis for the
2 first type of classification is analyzing the audio information for words.

1 3. (Original) The method of claim 2 wherein the analyzed
2 words are formed as phrases.

1 4. (Original) The method of claim 2 wherein the analysis for the
2 second type of classification is analyzing the audio information for tones.

1 5. (Original) The method of claim 4 wherein the step of
2 receiving audio information further comprises detecting speech or tones in
3 the audio information.

1 6. (Original) The method of claim 5 wherein the step of
2 analyzing for the first type of classification is responsive to the detection of
3 speech in the audio information to enable the step of executing a Hidden

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4 Markov Model to determine the presence of words in the audio
5 information.

1 7. (Original) The method of claim 6 wherein the step of
2 executing comprises the step of using a grammar for speech.

1 8. (Original) The method of claim 6 wherein the step of
2 analyzing for the second type of classification is responsive to the
3 detection of tones in the audio information to enable the step of executing a
4 Hidden Markov Model to determine the presence of tones in the audio
5 information.

1 9. (Original) The method of claim 8 wherein the step of
2 executing comprises the step of using a grammar for tones.

1 10. (Original) The method of claim 8 wherein the step of
2 determining comprises the step of executing an inference engine.

1 11. (Currently Amended) A method for doing call classification
2 on a call to a destination endpoint, comprising the steps of:
3 receiving audio information from the destination endpoint;
4 detecting speech or tones in received audio information;
5 analyzing using automatic speech recognition the received
6 audio information for words in response to the detection of speech;
7 analyzing using automatic speech recognition the received
8 audio information for tones in response to the detection of tones; and
9 determining a call classification for the destination endpoint in
10 response to the analysis of words or the analysis of tones.

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1 12. (Original) The method of claim 11 wherein the step of
2 analyzing for speech comprises the step of executing a Hidden Markov
3 Model to determine the presence of words in the audio information.

1 13. (Original) The method of claim 12 wherein the step of
2 executing comprises the step of using a grammar for speech.

1 14. (Original) The method of claim 12 wherein the step of
2 analyzing for tones comprises the step of executing a Hidden Markov
3 Model to determine the presence of tones in the audio information.

1 15. (Original) The method of claim 14 wherein the step of
2 executing comprises the step of using a grammar for tones.

1 16. (Original) The method of claim 15 wherein the step of
2 determining comprises the step of executing an inference engine.

1 17. (Currently Amended) A method for doing call classification
2 by a automatic speech recognition unit on a call to a destination endpoint,
3 comprising the steps of:

4 receiving audio information from the destination endpoint by the
5 automatic speech recognition unit;

6 analyzing using automatic speech recognition the received
7 audio information for a first type of classification by the automatic speech
8 recognition unit;

9 analyzing using automatic speech recognition the received
10 audio information for a second type of classification automatic speech by
11 the recognition unit; and

12 determining a call classification for the destination endpoint in
13 response to the analysis of the first type of classification and the analysis

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14 of the second type of classification by the automatic speech recognition
15 unit.

1 18. (Original) The method of claim 17 wherein the analysis for
2 the first type of classification is analyzing the audio information for words.

1 19. (Original) The method of claim 18 wherein the analyzed
2 words are formed as phrases.

1 20. (Original) The method of claim 18 wherein the analysis for
2 the second type of classification is analyzing the audio information for
3 tones.

1 21. (Original) The method of claim 20 wherein the step of
2 receiving audio information further comprises detecting speech or tones in
3 the audio information.

1 22. (Original) The method of claim 21 wherein the step of
2 analyzing for the first type of classification is responsive to the detection of
3 speech in the audio information to enable the step of executing a Hidden
4 Markov Model to determine the presence of words in the audio
5 information.

1 23. (Original) The method of claim 22 wherein the step of
2 executing comprises the step of using a grammar for speech.

1 24. (Original) The method of claim 22 wherein the step of
2 analyzing for the second type of classification is responsive to the
3 detection of tone in the audio information to enable the step of executing a

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4 Hidden Markov Model to determine the presence of tones in the audio
5 information.

1 25. (Original) The method of claim 24 wherein the step of
2 executing comprises the step of using a grammar for tones.

1 26. (Original) The method of claim 24 wherein the step of
2 determining comprises the step of executing an inference engine.

1 27. (Original) A call classifier for determining the call
2 classification of a called destination endpoint, comprising:
3 an automatic speech recognizer for detecting first
4 characteristics in audio information received from the called destination
5 endpoint;
6 the automatic speech recognizer further detecting second
7 characteristics in the audio information received from the called
8 destination endpoint; and
9 inference engine for classifying the call in response to the
10 automatic speech recognizer.

1 28. (Original) The call classifier of claim 27 wherein the first
2 characteristics are words.

1 29. (Original) The call classifier of claim 28 wherein the words
2 are formed into phrases.

1 30. (Original) The call classifier of claim 28 wherein the second
2 characteristics are tones.

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2 31. (Original) The call classifier of claim 30 wherein the
automatic speech recognizer is executing a Hidden Markov Model.